



TENNESSEE STATE VETERANS' HOMES

"Proudly Serving Those Who Served"

TN Department of Veterans Services

VSO Lunch and Learn

July 14, 2021



Our Mission

- Provide quality care for our veterans & exceed the needs of those we serve.
- Enhance quality of life by promoting socialization and veteran camaraderie.
- Offer residents accommodations that foster comfort, dignity, and self-respect.

Locations





Governance

- TSVH is **not** part of the U.S. Department of Veterans' Affairs (VA)
- TSVH is **not** a State Department. We are political subdivision.
- The governing body is the Tennessee State Veterans' Homes Board
- 13 Board members are appointed by the Governor
- Executive Committee oversees Daily Operations
- Executive Director reports to the Executive Committee and Board

Self-Sustaining Model

- Functions similar to non-profit nursing home
- Annual budget of \$60M
 - Not part of State budget
- Staff are not State employees
 - Payroll
 - Pay Scale
 - Handbook
- State Benefits
 - Healthcare
 - Retirement/401K

What We Offer

Skilled Nursing & Therapy Services

- Recovery from illness, injury, infection, or surgery with the goal to get the patient home.
- Physical, Occupational, and Speech Therapy
 - Regain independence
 - Build strength & balance
 - Increase mobility
 - Decrease falls

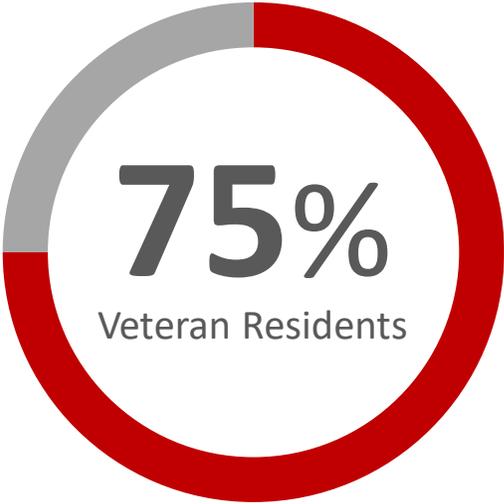
Long-Term Care

- 24-hour RN care
- Individualized care plans
- Homelike and supportive environment

Why Choose Us?

- Significant savings for veterans
- Veteran camaraderie and veteran centric events
- Higher staffing levels than most nursing homes
- 4 & 5 star rated facilities by CMS
- 24-hour RN care
- Social Services team to serve as resident advocates
- Extensive daily activities program
- Fresh food options available to residents 24-7
- State-of-the-art therapy gym

Resident Demographic



- 75% of the residents at each facility must be veterans
- The remaining 25% of the residents may be veteran spouses & Gold-Star Parents.

Admission Eligibility

Veterans who were honorably discharged from active service, and meet at least **ONE** of these additional requirements:

- Resident must qualify for long-term care
 - Hospital stay or physician order
- Resident of Tennessee at time of admission
- Born in Tennessee
- Entered the U.S. Armed Forces in Tennessee
- Tennessee address is official Home of Record on Veteran's Military Record
- Has an immediate family member who would serve as primary caregiver and is a resident of Tennessee
- Spouse or widow of a veteran or a Gold Star Parent may also be eligible for admission on a space available basis (25%)

***Veterans did not have to serve in a war or during wartime to be eligible for admission**

****Veterans may admit from other nursing homes or from their own home if they qualify**

A close-up photograph of a person's hands signing a document. The person is wearing a light blue shirt and is holding a black pen with a silver tip. The document is white and has some faint text and a red stamp. The background is blurred, showing more of the person's shirt and the desk.

Required Admission Documents

- Veteran's DD214 and other discharge documents
- Marriage License or Certificate if a Veteran's spouse or widow
- Insurance Cards
- Government Issued Identification
- Living Will (if applicable)
- Power of Attorney (if applicable)

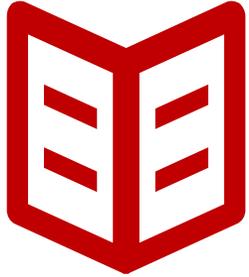
TSVH Wait List

- A resident with emergent need for long term care bypasses the waiting list.
- Currently we have bed availability at all of our Homes.
- Veterans currently in a nursing home can transfer to a TSVH now.
- Veterans in a hospital to be discharged to a nursing home may need to request to go to the Veterans Home. We may not be offered as an option.

VA Financial Assistance

- Two types of VA assistance available to veterans:
 - Basic Per Diem
 - Qualified veterans who pay privately for their care receive a per diem applied to their daily room rate (\$115.62)
 - Reduces already competitive room rates by nearly half
 - Makes TSVH most economical choice for veteran care
 - VA Higher Per Diem
 - Veterans with a service connected disability of 70% or more will have 100% of their care covered by VA

Accepted Payment Sources



- VA Reimbursement
 - Basic Per Diem
 - VA Higher Per Diem
- Medicare
- Medicaid
- Medicare Managed Plan
- Long-Term Care Insurance
- HMO/Private Insurance
- Private Pay
 - Only utilized if other payment sources do not cover cost

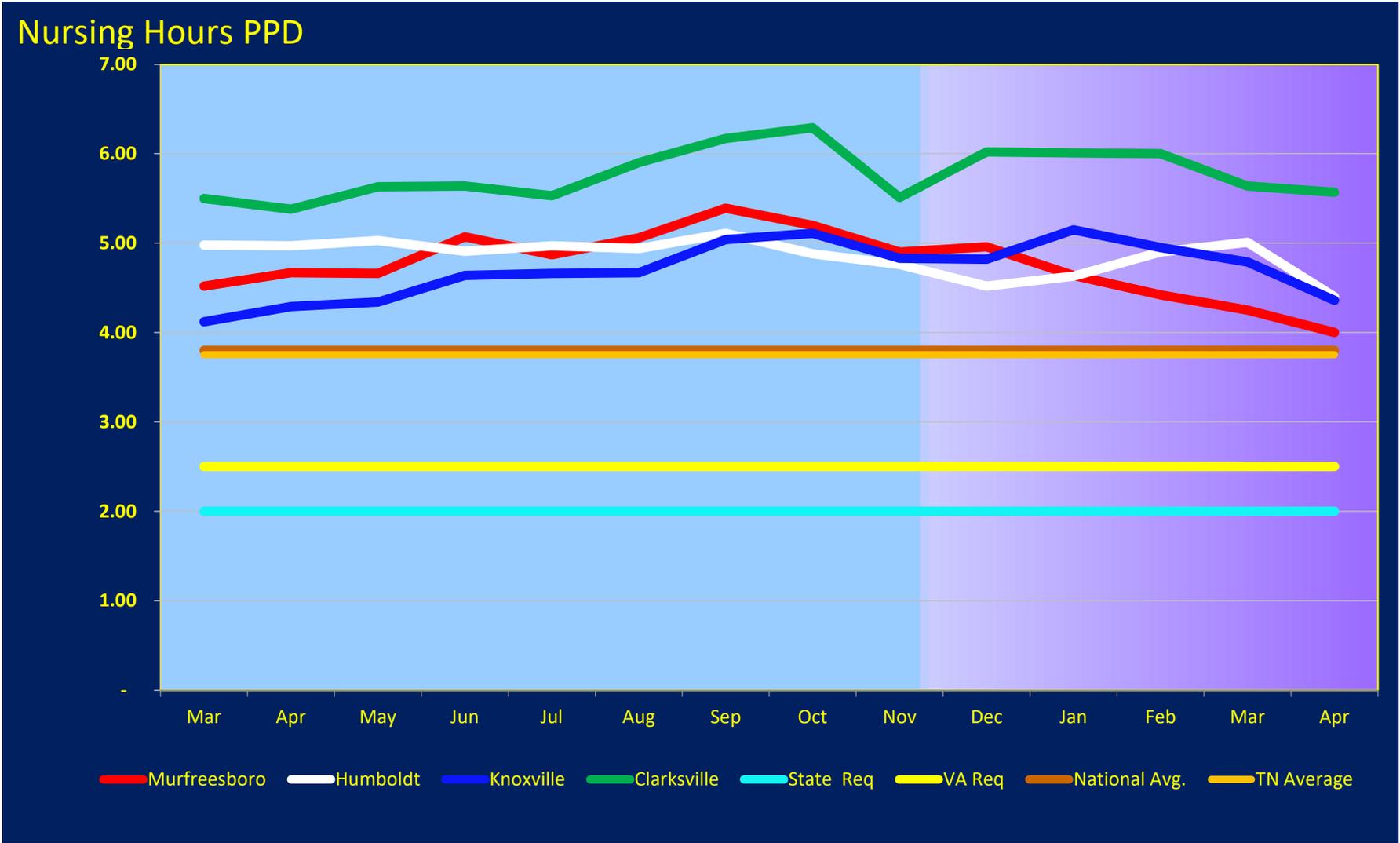
Regulatory Oversight & Quality

CMS STAR RATING



- Excellent Inspections & Surveys
 - Annual TNDOH (CMS) Survey
 - Annual VA Survey
 - Annual State Audit (TN Comptroller)
 - Periodic Performance Audit (TN Comptroller & TN Legislature)
- Regular Deficiency Free Findings

Staffing



Budgeted

- TSVH is budgeted for 4.1 – 4.2
- Clarksville 5.4

Nation & State

- National Average is 3.88
- TN is 3.75

TSVH Homes Overall

- Mboro 3.73
- Humboldt 4.48
- Knoxville 3.86
- Clarksville 5.36

Cleveland Facility

- \$47M total project cost
 - 35% state and local funds
 - 65% federal VA grant
- 108 bed facility
- 6 houses, 18 beds each
- Community center with bistro, activity room, therapy gym, library, outdoor patios, etc.
- Will serve nearly 50,000 veterans in six-county area
- Approximately 175 jobs
- Projected opening late Spring 2022
- Wait list not currently available



BIRD'S EYE PERSPECTIVE



A project for the State of Tennessee Real Estate Asset Management (STREAM)
For the Tennessee State Veterans' Home Board (TSVHB)

Tennessee State Veterans' Home

EXTERIOR VIEW OF CCR



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Early Design Presentation :: April 09, 2015

CCR GREAT ROOM + BISTRO



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HOUSE LIVING + DINING



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Early Design Presentation :: April 09, 2015

Arlington Facility

- \$55M total project cost
 - 35% local & state funds
 - 65% federal VA grant
- 126 bed facility
- 7 houses, 18 beds each
- 28.56 acre property
- Will serve nearly 65,000 - 75,000 veterans in Shelby, Fayette, and Tipton counties
- Approximately 200 jobs
- Wait list not currently available



AERIAL VIEW

WEST TENNESSEE VETERANS' NURSING HOME
SBC Presentation: September 12, 2019

orcutt | winslow



COMMUNITY CENTER PATIO

WEST TENNESSEE VETERANS' NURSING HOME
SBC Presentation: September 12, 2019

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GREAT ROOM & BISTRO

WEST TENNESSEE VETERANS' NURSING HOME
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RESIDENT HOUSE

WEST TENNESSEE VETERANS' NURSING HOME
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RESIDENT COURTYARD

WEST TENNESSEE VETERANS' NURSING HOME
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